



NARA
NATIONAL
AUDIT AND
REGISTRATION
AGENCY

NARA News

May 14, 2008

The Newsletter of the National Audit & Registration Agency



Welcome to the second edition of NARA News

Over the past few weeks I have met with representatives from the Commonwealth, DFEEST in South Australia, ACPET and TAFE to discuss a range of regulatory matters.

Building these relationships with key VET stakeholders is critical to NARA's success. I'd like to particularly single out the relationship with DFEEST, following their delegation, which sees us working cooperatively to ensure the ongoing quality of training delivery in South Australia.

This year's WA Training Forum was also a great success and I was delighted to be able to present a workshop explaining how NARA operates in compliance with the new AQTF 2007 Standards for Registering Bodies, alongside one of NARA's auditors/endorsed-Quality Consultants, Wendy Perry, who discussed RPL as a Strategic Opportunity. Again Wendy's workshop was well received by participants.

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General Manager, NARA

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AQTF Delegation received from Queensland

Multi-jurisdictional RTOs registered in Queensland will shortly be able to elect to have their AQTF registration and audit functions to NARA, providing that they meet nationally agreed evidence criteria. This follows the Queensland Training and Employment Recognition Council granting a delegation to NARA under the Vocational Education, Training and Employment Act (Qld) 2000.

There are some differences in the fee requirements for Queensland RTOs and more information about this can be found on the NARA website. RTOs interested in transferring their registration can either contact NARA or the Queensland Department of Education, Training and the Arts (DETA).

Note, at this stage, DETA is still finalising the content of the CRICOS delegation to NARA.



Claire Field, June Fiorina and TVET CEO Malcolm Goff acknowledge Bridgestone Australia Ltd's registration with NARA.

Congratulations to Bridgestone Australia Ltd on being the first RTO in Australia to transfer to NARA!

Bridgestone Australia Ltd Group's (BSAL Group) Learning and Development Manager, June Fiorina said that "Our decision to transfer registration was based on the premise that as an Enterprise RTO operating nationally, BSAL Group clearly fell into NARA's primary target group. This will promote a partnership approach to addressing our industry needs, which are somewhat different to commercial operations. Other perceived benefits

are the use of quality consultants, particularly for additions to scope, to not only provide expert help and advice at the time, but ensure that training and assessment materials and processes will meet required standards at audit, plus a consistent approach to auditing across all states."

Ms Fiorina added that "The BSAL Group's commitment to training is seen as critical to the success of our national network operations, and as such we commit significant investment, both human and fiscal, to ensure that all members of our network have access to training and resources that support and foster a learning and development culture."



NARA office showcases student art

NARA is committed to supporting student artists through the progressive purchase of art work for our North Sydney office. Marisa Leung's painting 'the Mall' was purchased at a student art sale at the TAFE NSW North Sydney Institute where Marisa completed the Advanced Diploma of Fine Arts. Marisa is now a student of the National Art School in Darlinghurst.



Pictured: from left Claire Field (NARA General Manager) and Marisa Leung

Industry Skills Councils and NARA

Joint Adelaide Workshop

NARA and Government Skills Australia jointly presented a free Good Practice Workshop for RTOs in Adelaide on 23 April 2008.

The workshop offered a variety of topics and was attended by 105 participants. Feedback included comments like "empowered us to look at the AQTF requirements in different ways" and "made me look at current practice more from the clients' and marketing perspectives".

Joint Auditor Moderation

Representatives from Service Skills Australia participated in NARA's auditor moderation sessions during March, April and May 2008.

These sessions were structured around 'real life' scenarios that could face auditors during audits of the Hairdressing Training Package and the Tourism, Hospitality and Events Training Package. In particular, the moderation sessions dealt with key issues related to the non-apprenticeship pathway for the CIII in Hairdressing as well as the specific Training Package requirements for the delivery of Commercial Cookery training.

NARA Client Relationship Manager



Margaret Spillane

Margaret Spillane is NARA's Client Relationship Manager with responsibility for the audit and registration activity of private RTOs. Margaret's experience as a Course Manager for a private RTO based in Sydney means that she understands the day to day operational and compliance issues (including CRICOS) that face private RTOs. Margaret also has experience in the higher education, government and private sectors.

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